

## **Privacy Policy**

### **LA FENICE DEL MONTE CERVINO – PRIVACY & COOKIES**

La Fenice is committed to safeguarding your privacy, and to letting you know how we use any personal information that you provide to us.

#### **Privacy**

For the purpose of the Data Protection Act 1998 (the Act), the data controller is La Fenice SRL, Condominio Centro Breuil, c/o Studio Odisio, Fraz. Breuil Cervinia 11028, Valtournenche, Aosta, Italy. If you at any point submit information when using our website, e.g. by completing our enquiry form, your data will only be used in the ways described throughout this policy. We strive to update our policy as frequently as possible. The last update made to this policy was on the 27th July 2021.

#### **Data**

La Fenice SRL will not collect any information about individuals, except where it is specifically and knowingly provided by them. Examples of such information are:

- Your name
- Your telephone number
- Your email address
- Your address

#### **How We Use this Data**

We use the data you provide to contact you in response to a specific enquiry. We will never lease, distribute or sell your personal information to third parties. We will always hold your information securely.

#### **External links**

Our website contains links to other websites. Please note that we have no control of websites outside the [www.chaletlafenice.com](http://www.chaletlafenice.com) domain. If you click through to a website to which we link, we are not responsible for its protection and privacy.

## Cookies

When we provide services, we want to make them easy, useful and reliable. Where services are delivered on the internet, this sometimes involves placing small amounts of information on your device, for example, computer or mobile phone. These include small files known as cookies. **They cannot be used to identify you personally.** These pieces of information are used to improve services for you through, for example:

- enabling a service to recognise your device so you don't have to give the same information several times during one task
- measuring how many people are using services, so they can be made easier to use and there's enough capacity to ensure they are fast

Third party cookies Provider	Name	Purpose
Google Analytics	_utma _utmb _utmc _utmz	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

## Your rights

In addition to the company's safeguards, your personal data is protected in the UK by the Data Protection Act. This provides amongst other things that the data we hold about you should be processed lawfully and fairly. It should be accurate, relevant and not excessive. The information should be kept up to date, where necessary, and not retained for longer than is necessary. It should be kept securely to prevent unauthorised access by other people.

### Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Policy changes Any changes to this policy will be posted here.

### Contacting La Fenice SRL

If you have any questions about our privacy and cookies policy, please email [info@chaletlafenice.com](mailto:info@chaletlafenice.com) or write to: La Fenice SRL, Condominio Centro Breuil, c/o Studio Odisio, Fraz. Breuil Cervinia 11028, Valtournenche, Aosta, Italy.